

Roll No.

12601

**MBA 2 year 1st Semester (CBCS)
2019-20 (New Scheme)
Examination – December, 2019**

**MANAGEMENT CONCEPTS AND ORGANISATIONAL
BEHAVIOUR**

Paper : 19IMG21CI

Time : Three Hours]

[Maximum Marks : 80

Before answering the questions, candidates should ensure that they have been supplied the correct and complete question paper. No complaint in this regard, will be entertained after examination.

Note : Section A contains eight short answer type questions of two marks each. All the questions are compulsory. Section B attempt four questions in all, selecting one question from each Unit. All questions carry equal marks.

SECTION – A

1. Write short notes on the following :

(a) Emotional workout

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(b) Conceptual skills

(c) Leader

(d) Extrovert

(e) Perception

(f) Type B Personality

(g) Job Design

(h) Values

SECTION - B

UNIT - I

2. Discuss the "evolution and functions of management. Explain various role of management in an organization.
3. Discuss the meaning and implications of emotional intelligence. Discuss dimensions of emotional intelligence.

UNIT - II

4. Elaborate the concept of motivation. Discuss its theories in detail.
5. Define the concept of learning organizations. Explain how leadership development helps in organizational learning.

UNIT - III

6. Define the concept of organizational behavior. Discuss its importance and foundations in detail.
7. What is team ? Discuss the process of team building. Explain various types of teams.

UNIT - IV

8. What is change ? Discuss the forces which bring change and explain various types of changes ?
9. Discuss the concept of organizational structure. What are various organizational structures and their advantages ?